

# RSV? INFLUENZA?

## ASK THE EXPERTS!

UPSTATE'S PUBLIC HEALTH HOTLINE CAN  
ANSWER QUESTIONS ON RSV AND INFLUENZA



**UPSTATE PUBLIC HEALTH HOTLINE**

**315-464-3979**

### **Parents and Caregivers:**

Upstate's Public Health Hotline is available 7 days a week from 8 a.m. to 11 p.m. at **315-464-3979**.

The hotline is staffed by nurses who will answer questions about RSV, FLU, COVID and more.

Hotline nurses can provide recommendations on where to bring your child if they need to be seen by a provider.

Your child's primary care provider is the best place to obtain medical advice. The Upstate Public Health Hotline is available to answer your questions if your PCP is not available.

In this respiratory season, emergency rooms and urgent care centers are crowded with patients.

A call to your PCP or the Hotline for advice may provide you with information for homecare so you can avoid long waits for an in-person emergency visit.

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MEDICAL UNIVERSITY

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